



CARLIAH BEATRIZ M. DEL ROSARIO

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Myers-Briggs MBTI Test: ISFJ-T
DISC Assessment: Support

SUMMARY

Detail-oriented IT professional eager to apply my technical skills and creative problem-solving to real-world challenges. I'm looking for a job where I can dive into hands-on work and contribute to a team while learning and growing in a fast-paced environment. My experience spans technical support, systems development, cloud technologies, and I'm passionate about managing databases and building web applications.

TECHNICAL SKILLS

Web Development

- HTML5
- CSS3
- Bootstrap
- Astro
- NodeJS
- Tailwind CSS
- Express
- MongoDB
- WAMP

Programming Languages

- Java
- Python
- JavaScript
- Rust

CMS

- Wordpress
- Joomla
- Wix

Tools and Software

- VS Code
- IntelliJ IDEA
- Figma
- Google Colab
- ClickUp
- Katalon
- Microsoft 365
- Canva
- PhpMyAdmin
- Google Cloud Platform
- Amazon Web Services
- Vercel
- Git
- Docker

Databases

- NoSQL
- MySQL

Version Control

- CI/CD
- GitLab/GitHub

SOFT SKILLS

- Critical Thinking
- Time Management
- Communication
- Multi-tasking
- Teamwork
- Detail-Oriented
- Analytical Thinking
- Problem-Solving
- Adaptability
- Customer Service

WORK EXPERIENCE

Movate OnDemand Company (Directly) - Microsoft Online Technical Support 2020 - 2024

- Provided comprehensive technical support for Microsoft Online products at Movate OnDemand, assisting customers with troubleshooting, software installation, and issue resolution.
- Ensured customer satisfaction by delivering prompt and accurate solutions in a fast-paced environment.

Movate OnDemand Company (Directly) - Samsung Online Technical Support 2017 - 2020

- Handled technical support for Samsung phones and products at Movate OnDemand, helping customers with device configuration, resolving technical challenges, and providing product information.
- Committed to ensuring a seamless user experience through responsive and knowledgeable service.

SCHOOL PROJECTS

TIME IN TIME OUT ATTENDANCE APPLICATION

- Developed an application using Java Remote Method Invocation (RMI) to monitor user activity, specifically tracking when users time in or out. My primary focus was on developing the frontend of the application, ensuring a user-friendly interface that seamlessly integrates with the backend functionality. This project allowed me to enhance my skills in Java, particularly in RMI, and provided valuable experience in frontend development.

Technology: **Java, JSON**

WORDY GAME

- Worked on an online word game, designing and implementing the front end for both Java and Python clients, using Java with CORBA for the backend. I also contributed to documentation and configuration.

Technology: **Java, Python, MySQL, CORBA, OmniORB**

ONLINE DOCUMENT REVIEW SYSTEM

- Developed an online document review system allowing requesters to upload documents for review and approval by various offices within an organization. My contributions included designing the database, developing the prototype, building the frontend, integrating it with the backend, and handling the documentation.

Technology: **JavaScript, Express JS, Bootstrap, MySQL, PHP, Docker**

ANIMALPHABET: ANIMAL SEARCH ENGINE

- Developed both the frontend and backend for a search engine using the Animal Information API and YouTube API. The engine displays various animals, their information, and a related video for each search.

Technology: **HTML, CSS, JavaScript**

KAPELINK: ONLINE ORDERING PROGRESSIVE WEB APP (PWA) WITH CHATBOT FEATURE

- Capstone Project: An Ordering System for Benguet Coffee Project with an FAQ Chatbot Feature,' which is designed to help SLU students place orders at a specific café. My main responsibilities include designing the MongoDB database and developing the backend to ensure seamless order processing.

Technology: **React, NodeJS, Express, MongoDB, Tailwind CSS, Insomnia, Botpress**

EDUCATION

Bachelor of Science in Information Technology

2021 - 2025

Saint Louis University - School of Accountancy, Management, Computing, and Information Studies

- Awarded a **full tuition scholarship** for the first semester of Academic Year 2021-2022 under the SLU Entrance Scholarship Program, in recognition of being the **Top 1 graduate** of the STEM Strand, Class of 2021.
- Consistently recognized on the **Dean's List** with no failing grades since the first year.
- Half PESFA **CHED Scholar** throughout undergraduate studies.
- Graduated with High Honors, **Magna Cum Laude** distinction

Experience

• TREND MICRO CAPTURE THE FLAG COMPETITION 2024

Participated in Trend Micro's Capture the Flag 2024, where my team, DataBeasts, successfully advanced to the **Top 9** nationwide.

• TCS SUSTAINATHON PHILIPPINES 2023

Included in the **Top 10** nationwide in the TCS Sustainathon Philippines with team HerBud, demonstrating strong problem-solving and innovative skills.

• PHILIPPINE STARTUP CHALLENGE 8

Participant, Philippine StartUp Challenge 8 (CAR) with Team DataBeasts

Recognized for outstanding participation and innovation with the startup "**TIME Capsule.**"

Organizations

• SLU Integrate Confederacy (ICON)

Exclusive co-curricular organization for Computing and Information Studies (CIS) students at Saint Louis University.

• SCHEMA (Publication) SAMCIS

Literary writer of SCHEMA, SAMCIS' official publication, contributing to writing, photography, and layout while collaborating on engaging and responsible journalism.

Internship

• Qualicom Innovations (Asia) Limited - Hong Kong SAR (Remote)

Trainee Programmer involved in backend development, API and performance testing using IntelliJ, VS Code, JMeter, and Insomnia. Worked with MySQL databases via phpMyAdmin and Workbench.

Created system diagrams in Lucidchart, designed UI mockups in Figma, and collaborated using Google Workspace, and Microsoft 365.

I hereby certify that the above information are true and correct to the best of my knowledge and belief.